

operations1



Hirschvogel Success Story

How the leading automotive supplier Hirschvogel lifted their global operations on a new level of excellence with Operations1.



Hirschvogel
Automotive Group

A fundamental shift in operations

Through the global roll-out of Operations1, Hirschvogel successfully transformed their formerly fragmented and paper-based process landscape. With the real-time supply of process knowledge, digital planning of activities and collaborative trouble shooting, Hirschvogel drives operational excellence and builds future-proof operations with Operations1.



Operations1 helps to cut costs and thus increase our competitiveness.

Dr. Alfons Hätscher
Chief Financial Officer, Hirschvogel Holding GmbH

The challenge

Back in 2018, Hirschvogel faced two main challenges: Long reaction times in maintenance and a high dependency on service providers, resulting in high cost for the enterprise.

Furthermore, the high dependency on individual workers' knowledge, handling of paper documents, and complex confirmation of performed processes altogether constituted an operational risk for the company and required fundamental changes.

-60%

DOWNTIME IN OVERSEAS PLANTS

-50%

PROCESS DEVIATIONS

250.000 €

SAVINGS PER SITE THROUGH REDUCTION OF EXTERNAL SERVICE PROVIDERS

SUCCESS STORY

Transforming maintenance

Hirschvogel digitized all end-to-end maintenance processes as the first use case with Operations1. Instead of Excel-based planning with low standardization of knowledge, time consuming documents version control, and other manual activities, the Operations1 platform has empowered Hirschvogel with a digital Total Productive Maintenance approach.

Maintenance activities can now be conducted by more people, resulting in shorter reaction times supporting on-time delivery targets. The detailed planning functionality of Operations1 ensures the efficient supply of information and reduces the effort of manual planning.

Vital supplier for the automotive industry, Hirschvogel can now monitor and validate in detail all maintenance processes performed. This allows the team to focus more on value adding activities.



Roll-out to all operations

Based on the success in its maintenance department, Hirschvogel decided to roll out Operations1 across many areas of application such as quality control, logistics, manufacturing, health & safety and training. Operations1 became the central global platform for human-led processes.

1'500

HIRSCHVOGEL EMPLOYEES
PERFORM THEIR DAILY WORK
ON OPERATIONS1

- ✓ Used across 8 sites globally in multiple languages
- ✓ Total Productive Maintenance
- ✓ Further areas of application such as quality control, logistics, shift hand-overs and manufacturing

operations¹

Want to explore the platform?

In this compact video you will get an overview of the functionalities and application areas of Operations1 through a guided software demo.

[Watch Demo](#) >

CONTACT US

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